QP CODE: 25049690

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Reg No : .....

Name : .....

B.VOC DEGREE REGULAR / IMPROVEMENT / REAPPEARANCE / MERCY CHANCE EXAMINATIONS, NOVEMBER 2025

Third Semester

B.Voc Tourism and Hospitality Management

THM3ST05 - TRAVEL AGENCY AND TOUR OPERATIONS BUSINESS

2018 Admission Onwards

F3B3F99F

Time: 3 Hours Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. What you mean by travel intermediaries?
2. Why travel agencies are known as travel intermediaries?
3. What is the need of drivers itinerary?
4. Explain the advantages of a detailed itinerary.
5. Write a note on tourist destination in Jaipur.
6. Name a popular beach destination in Singapore. Point out its main attractions.
7. Write short note on Malaysia's most extensive hill station.
8. Explain the term 'Schengen countries'.
9. Which all countries constitute the United Kingdom?
10. Give a note on Statue of Liberty.
11. Explain the concept of experiential tour.
12. What are the services provided by tour operators in a tour package?

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Briefly explain the duties performed by a ticketing consultant in a travel agency.
14. What are the drawbacks of an unauthorised travel agency?

15. Explain the qualities of a good itinerary.

16. Prepare a 4N/5D itinerary on any Buddhist destinations in India.

17. Give a note on the major beach destinations in the eastern coast of India.

18. Explain the growth of tourism in Thailand.

19. Explain the procedures for obtaining ordinary Indian passport.

20. Give a note on the important tourist attractions in UAE.

21. Who are the service providers for a tour operator?

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Write an essay on distribution channels of tourism products.

23. Discuss the need and importance of innovations in tour packaging bussiness.

24. Explain different types of VISA. What are the basic documents required for visa processing?

25. What are the sources of income of a travel agency?

(2×15=30)